



Job Title: Street Outreach Worker (Full Time)

Program: Street Outreach Program

Reports to: Street Outreach Program Manager

Hiring Rate: \$14-\$16/hr. DOE

Schedule: 40 hrs. per week must be available on weekends

Job Summary: Serve as an outreach worker within the Street Outreach Project. The primary role is to connect on the street with youth and young adults (yya) (Ages 13-24) who identify as homeless or at risk. The Outreach Worker provides a number of services including distribution of basic needs items to youth, referrals to community-based services, and connection to emergency shelter and alternative housing.

Duties and Responsibilities:

- Drive an agency vehicle throughout Rapid City.
- Work to identify and connect with homeless or at-risk youth/young adults on the street.
- Offer youth referrals to agencies in and around the Counties we serve.
- Offer youth food, hygiene products and clothing as available.
- Assist with Wambli Ska activities throughout our many programs.
- Transport youth/yya when necessary (job, appointment, weekend activity).
- Build rapport with youth/yya and find opportunities to interact with them in an effort to build trust.
- Provide appropriate interventions in order to quell any crisis while at Outreach Centers.
- Complete and document a minimum of 40 hours of job-related training per year.
- Serve as a liaison for Wambli Ska Shelter services.
- Responsible for cleaning and maintenance of outreach vehicles.
- Work as a team with the other Street Outreach Specialists to alternate responsibilities and negotiate tasks to ensure safety protocols are met.
- Attend team meetings, case conferences, training workshops and community meetings as needed.
- Be responsible for safety and proper use of cell phones and other equipment.
- Perform additional tasks as directed by supervisor.

Skills Required: (specific minimum competencies required for job performance)

- Ability to work flexible hours/schedule.
- Ability to lift up to 30 pounds.

- Ability to maintain youth/yya confidentiality.
- Effective crisis intervention skills.
- Effective verbal and written communication skills.
- Must be able to walk for long periods of time.
- Willingness to obtain needed medical screens and immunizations.
- Ability to express ideas clearly and concisely both orally and in writing.
- Ability to problem-solve and make decisions in chaotic and/or stressful situations.
- Strong interpersonal and direct communication skills
- Listens with sensitivity to other people's feelings, needs, and point of view; demonstrates tact and courtesy in expressing options or ideas, and recognizing opportunities to enhance community relations.
- Ability to keep appointments punctually, be organized and demonstrate accountability and follow through.
- Displays appropriate, professional, healthy boundaries and exercises mature judgment and understanding of safety concerns.
- Completes tasks in a timely and efficient manner, utilizing good organizational skills.
- Adapts well to changing priorities and challenging individuals.
- Effectively works within a team and successfully motivates others.
- Maintains personal and professional integrity and handles confidential information with discretion.
- Openness to new ideas and skills and commitment to learning through reading and with hands-on-training.
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Required Qualifications: (Education and past employment experience)

- High School Diploma/GED.
- Lived experience preferred.
- Priority to Native American applicants
- This job will be performed outside of an office setting the majority of the time.
- Ability to tolerate being outdoors in all weather for several hours at a time, while conducting various levels of outreach to homeless neighbors.
- Valid and clean South Dakota driver's license.
- Experience with at-risk population preferred.
- Background check upon hire.